

13:00

ANSWER TO COMPLAINT of PILOT #44

Dear pilot #44

Regardless of the tone, manner, and perceived arrogance of your complaint, I will try to respond as appropriate.

According to the rule 8.5.3 variations to task rules shall be notified individually to each competitor in writing, and according to my statements during the General Briefing about usage of WhatsApp, I used it as one of the ways to follow 8.5.3. Each pilots received task changes in written form individually.

Your mentioned 8.9 rules talk about procedures in common launch area and not about individual launch areas, but even in that case, it has option for alternate way to inform pilots about additional or revised information: "...Alternatively, an official may circulate a written notice to each balloon and obtain the signature of the competitor or crew member".

During the General briefing and according to my notice about WhatsApp group on ENB "...The ED group is closed. Only the pilot, his crew chief, and officials can join this group. Most of the time, the ability to comment will be disabled in this group and only during the flight, and one hour before and after it, it will be possible to write comments, questions, and other important information for the flight. This group will also be used by the measurement team to report the corrected coordinates of the targets used in a particular flight if such corrections occur. **We will also use this group to collect pilot landing messages and pilots' confirmations about receiving important messages.**"

By following that, I accepted the message "pilot xx, ok" as an appropriate signature.

The same applies to rule 8.10. ENTRY FOR TASKS

A competitor shall enter a task by answering his name or competition number at the roll call at the task briefing. **Alternative methods of checking the competitor's attendance may be used.**

In conclusion, I am not accepting your request to cancel the task 39. The results will stay as it scored.

Event director

